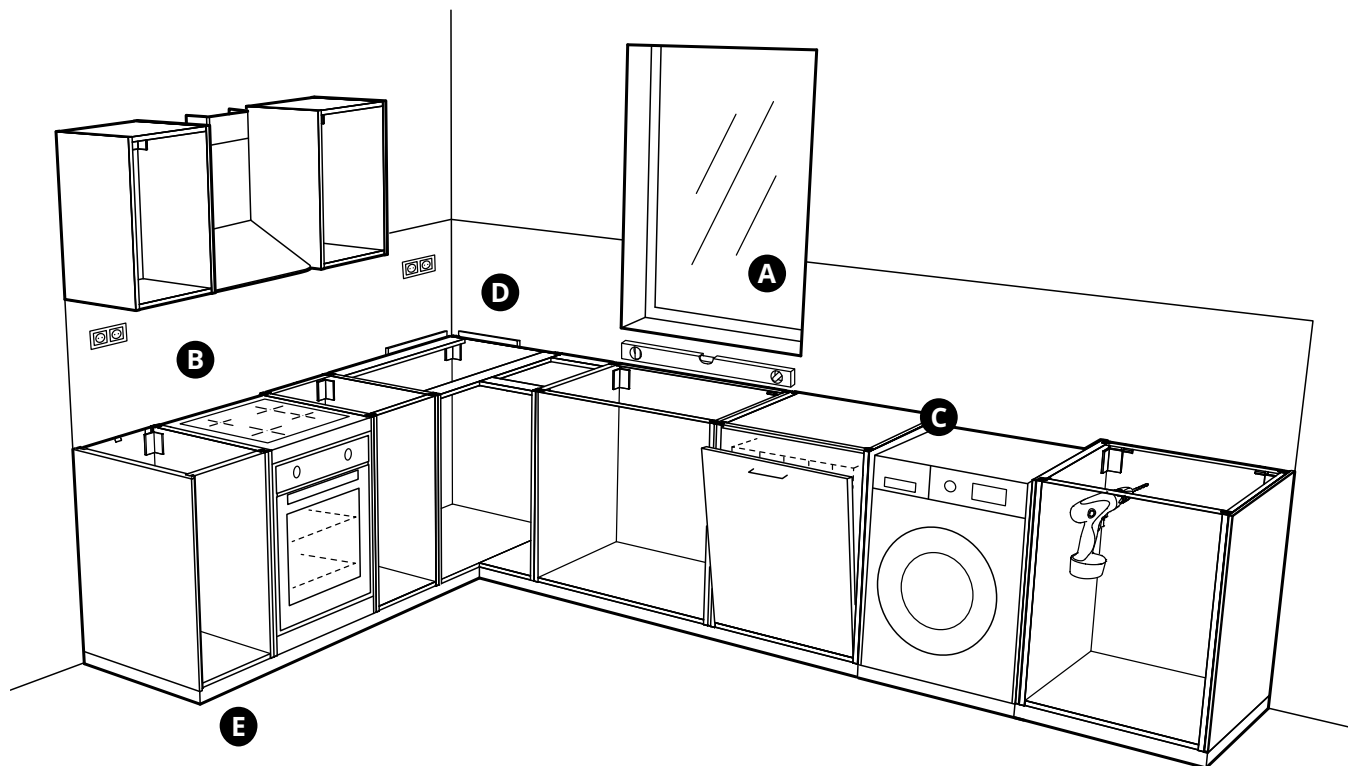


# Pre-installation guide for custom-made worktops

Thank you for buying a custom-made worktop from IKEA! To facilitate the process, there are some things we need your help with prior to measurement, delivery and installation.



Please ensure that an authorised person who is able to answer questions and make decisions is at home when the service partner comes to measure.

When measuring for a worktop in a new kitchen, the base cabinets must be fixed to the wall and the cover panels need to be mounted. In new and existing kitchens, the base cabinets must be level. For installation on a free-standing kitchen island, ensure it is level and fixed to the floor.

Paintwork, tilework and wallpapering can affect the measurements and must be completed prior to measuring. In an existing kitchen, remove all objects on the worktop prior to measuring.

**Please note!** If base cabinets/kitchen island are not level, the service partner will not carry out the measuring.

Appliances, sinks and mixer taps must be available and the positions for cut-outs need to be specified prior to measuring. This also applies to freestanding appliances next to base cabinets.

If you plan to keep an existing sink/hob/mixer tap, you are responsible for informing the service provider and providing accurate cut-out dimensions for these.

Inform about stairwell, lift, floor, door code and where to place the worktop upon delivery.

**Please note!** A lifting crane may be required if the passage into your home is too narrow. The customer is responsible for making sure a crane is available upon delivery and for all associated costs.

## Additional information:

- A. Ensure inward opening windows will not be blocked by e.g., a kitchen mixer tap.
- B. If you have chosen a higher wall panel, the service partner needs to know the position of the extractor hood, sockets, plinths and wall cabinets. Installation of new tiles can affect the thickness of your worktop as well as the position in terms of straightness. It is essential that you do not make any tile alterations between measurement and delivery.
- C. If you have two appliances (such as dishwasher and a washing machine) placed next to each other, secure them with a support panel in between.
- D. Support fittings are needed if the distance between the support points (cabinet frames, cover panel, free-standing legs) is greater than 800 mm.
- E. Support legs are needed for kitchen islands and peninsulas if the overhang is more than 300 mm. The maximum distance between the legs must not be greater than 800 mm.
- The service partner has the option not to carry out the measuring if information provided is incorrect, if the kitchen is not level or if it is incorrectly assembled. You will be charged for an additional measurement.
- Someone must be at home during delivery to check the packaging and sign the shipping documents. The signature confirms that what you've received is correct and that the packaging is undamaged.
- You are responsible for ensuring that water, electricity and appliances are disconnected prior to installation, and connected after installation.
- For health and safety reasons, the service partner is not permitted to make cut-outs or modifications to the new worktop in your home.
- When building a new kitchen, it will not be functional during the period between measurement and installation of the new worktop. If you choose to buy a temporary worktop while waiting for your new one, you are responsible for removing and recycling it prior to installation of your new worktop.

