

IKEA gift card and refund cards

Terms & Conditions

§ 1 Use of the gift card

- Gift cards and Refund cards can be bought/issued in Switzerland and used in some other countries, but a currency conversion fee of 3% will be applied.
- Gift cards and Refund cards bought in Switzerland can be used at any IKEA store in: Australia, Belgium, Canada, Czech Republic, Croatia, Denmark, Finland, Hungary, Italy, Ireland, Netherlands, Norway, Poland, Portugal Russia, Slovakia, Spain**, Sweden, Switzerland, and the United Kingdom.

* Except for the stores in Lanzarote, Tenerife, Mallorca and Gran Canarias

§ 2 Balance

- Gift and Refund cards must have a CHF 0.00 balance before it can be reloaded, and can only be reloaded in the country it was bought/issued.
- To check the balance of any Gift or Refund card(s), visit any IKEA store or contact our Customer Services.

§ 3 Payment

- No cash change will be given on purchases made using a Gift or Refund card(s).
- Gift cards cannot be returned or refunded, except in accordance with your legal rights. The balance cannot be converted into cash or transferred to a bank or credit card account. The credit balance does not bear interest.
- The value on the card(s) cannot be used to pay credit card or IKEA Business account balances.
- Gift card(s) can be used as a complete or partial payment in all the above IKEA stores including online(excl. the Click&Collect service).
- IKEA is unable to replace card(s) if lost or stolen.
- If no expiration date is communicated on the card, the card(s) have a validity of 10 years.